

Cancellation Policy

Any cancellation requests made prior to 7 calendar days before the start date of a program are subject to a 3% cancellation fee or you may choose to credit your entire fee to a future program of your choice that takes place within 120 days of the original program start date. Cancellation requests made within 7 days of the start date of a program will be credited toward another program of your choice that is scheduled to begin within 120 days. If no program is scheduled to take place within this time frame, or if extenuating circumstances exist, a SANCA representative will work with you to make alternate arrangements. If SANCA must cancel a program for any reason, your entire fee will be returned to you or you may choose to credit your fee to a future program of your choice that takes place within 120 days of the original program start date.